

# Media Release

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## Five stars for RSL Care Fairview

With the choice of wine or sherry with meals and your personal concierge, the new Extra Service wing at RSL Care's Fairview Retirement Community at Pinjarra Hill feels more like a five-star hotel than a residential community.

Fairview Lifestyle Manager Mrs Pam Scherman Carr said Extra Service is all about choice and enabling residents to maintain a lifestyle to which they may have been accustomed.

Extra Service is about giving residents greater choice around meals, décor, furnishings and lifestyle-options. Just because you're aging and have a high level of need, doesn't mean that you don't appreciate life's little niceties and luxuries, Mrs Scherman Carr said.

Importantly, Extra Service is not about extra care. Whether residents are in the Extra Service wing or the standard, they receive the same high standard of care that RSL Care is so well known for.

The six-month refurbishment to the Wattle wing of Fairview includes superior décor and fittings throughout 19 resident rooms and communal areas, flat screen TVs, a hair salon and guest tea and coffee facilities, as well as fine china and a selection of alcoholic beverages with meals.

It also includes a concierge to welcome new residents, to liaise between residents and their families and to organise and escort residents to various appointments from hair and beauty to medical.

Mrs Scherman Carr said with beautifully landscaped gardens, excellent facilities and a door-to-door bus service to the local shopping centre, clubs and medical services, a lot of people have wondered why Fairview is offering Extra Service when the standard is already so high.

The market showed a desire for Extra Service, and with 11 of the 19 rooms already filled, the research is so far proving to be correct. However, as we all know, you can have the most beautiful building but it is our staff that brings the facility and residents to life. At Fairview, as with all RSL Care communities, we pride ourselves on both, Mrs Scherman Carr said.

RSL Care Fairview Retirement Community is located on 2603 Moggill Road, Pinjarra Hills. It comprises 77 independent living villas and a 106 bed residential aged care facility offering three levels of care plus Extra Service. For more information about Extra Service or any of these offerings please call 3334 6222.

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